

2018

DEPARTMENT

results
minneapolis

Emergency Management

Results Minneapolis is changing.

The Strategic Planning and Analysis team (City Coordinator's Office) is leading an evolution of the City's Results Minneapolis program. These changes reflect recommendations of a recent program assessment completed by What Works Cities, a Bloomberg Philanthropies initiative, and the Center for Government Excellence at Johns Hopkins University. [See the assessment to learn more about the changes.](#)

Note: The Strategic Planning and Analysis team is working with City departments on a rolling basis to select a core set of performance metrics to report on each year. This department has not yet completed the process. Therefore, **the performance metrics in this report are interim metrics for 2018 and may be subject to change.**

Performance summary

Enterprise priorities (page 3): Workforce diversity, Spending with diverse suppliers

Department priorities (page 4): Comprehensive Emergency Management Program, Super Bowl

Budget program	2017 Budget	Performance measure	2017 performance	Data trend	Status indicator: Red/yellow/green
Office of Emergency Management	\$2.2M	1. Completion of National Fire Protection Association (NFPA 1600) standards	1. 57% complete	1. Not available	1. 

 Grey indicates no trend data available

Enterprise Priorities

Workforce diversity

Data for women and people of color is not shown when there are fewer than five people. This is recommended best practice so that data is not identifiable.

Spending with diverse suppliers

Lower than Citywide percent diverse spending

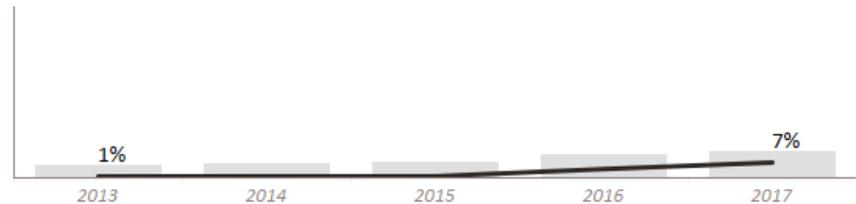
Lower than Citywide percent spending with minority-owned suppliers

Higher than Citywide percent spending with non-minority women-owned suppliers

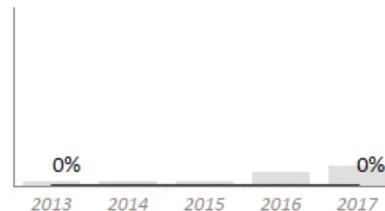
Increases in numbers reflect the department's concerted efforts to expand spending with diverse suppliers. In 2016, we expended 17K on NMW vendor; and in 2017, we nearly doubled (~29K) the spending with NMVs. The Target Market Program was used for qualifying expenditures. Our department has a small discretionary budget and most of our program funding is grant-based. As a result, diverse spending opportunities are limited.

Spending with diverse suppliers (2013-2017)

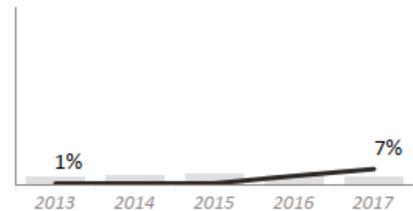
Overall



Minority (all genders)



Non-minority women



Notes:

(1) Grey shading indicates Citywide percent for each year.

(2) Data does not reflect the entire budget. Data reflects discretionary spending with for-profit primary suppliers.

Department Priorities

Priority 1: Comprehensive Emergency Management Program

Status: In implementation phase of documenting program capabilities in six key program areas: program management, planning, implementation, training and education, testing and exercises, and program maintenance and improvement. More details are included on the following page.

Accomplishments:

- City Council approved the substantial revisions to the City's Emergency Operations Plan
- Developed and trained Contingent Workforce
- Continuity of Operations Plan process is underway
- Responded to 22 incidents through our Watch Officer Program that provides 24/7 coverage of threat/hazard monitoring

Challenges: Although we made progress on developing our individual projects that roll up into the key program areas and move us closer to our department's priority, many of our 2017 program activities were placed on hold due to eighteen months of planning and execution of Super Bowl activities. Completion of planning and execution of Super Bowl events are reflected in the key accomplishments.

Priority 2: Super Bowl

Key Accomplishments:

- Maintained full Emergency Operations Center activation for ten-day period, leading up to, during, and after the Super Bowl.
- Trained contingent workforce, senior leaders, elected officials and other personnel. Training included classes and exercises with a total of 1,410 participants and a total number of 21,632 training hours.
- Provided grant funding for city departments to enhance their emergency response capabilities
- Developed vertical and horizontal integration with emergency management partners at the local, state and federal levels
- Coordinated with state to develop common operating picture for integrated information sharing during the event at all levels of government, and across non-profit and business sectors. Over 100 local, state and federal agencies relied on this platform for information sharing security at the Super Bowl.

2017 Super Bowl Project Activity

SB Project Area	Status
Project Management	Green
Planning	Green
Implementation	Green
Training and Education	Green
Testing and Exercises	Green
Project Maintenance and Improvement (i.e. After Action Report)	Yellow
National-level, large-scale planned event.	

Office of Emergency Management

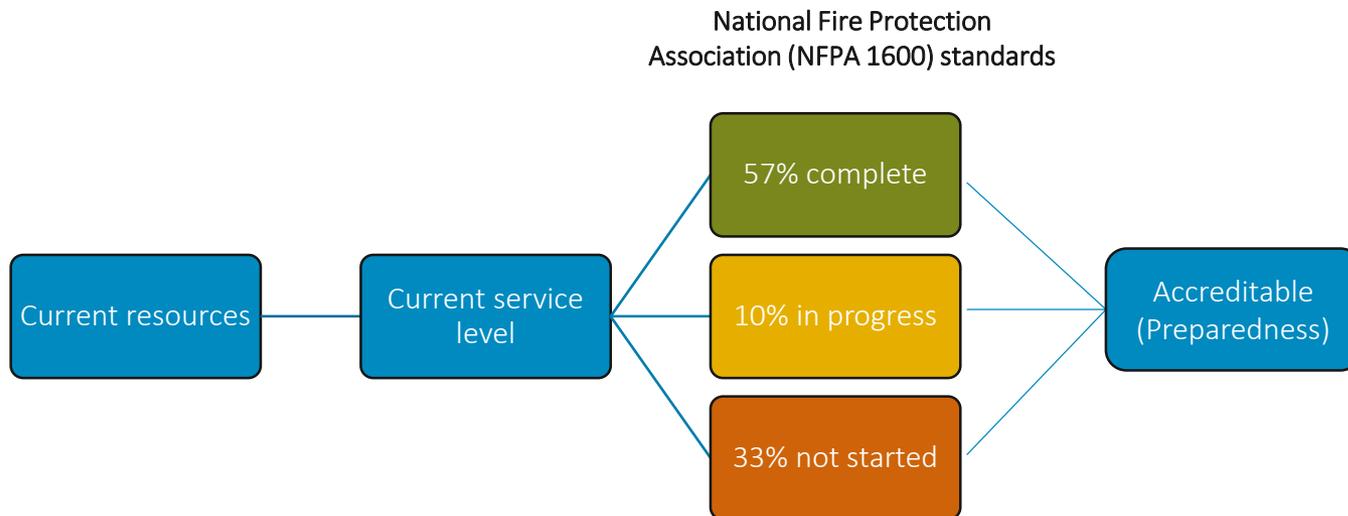
Program description: The Office of Emergency Management serves the enterprise as a whole, first responders and the public during threatened or actual disasters and large planned events. OEM serves other City departments in external emergency management and internal continuity of operations and continuity of government. OEM also partners with other local, regional, state and federal government as well as the non-profit and private sectors.

Analysis

- OEM is completing a comprehensive development process to achieve a robust, all-hazards Emergency Management program capable of accreditation under EMAP in order to align with national standards i.e. NFPA 1600 that promote an integrated, coordinated program for disaster/emergency management and continuity of operations. As a result, this will enhance the City’s planning, decision making, response and recovery efforts during disasters and planned events.

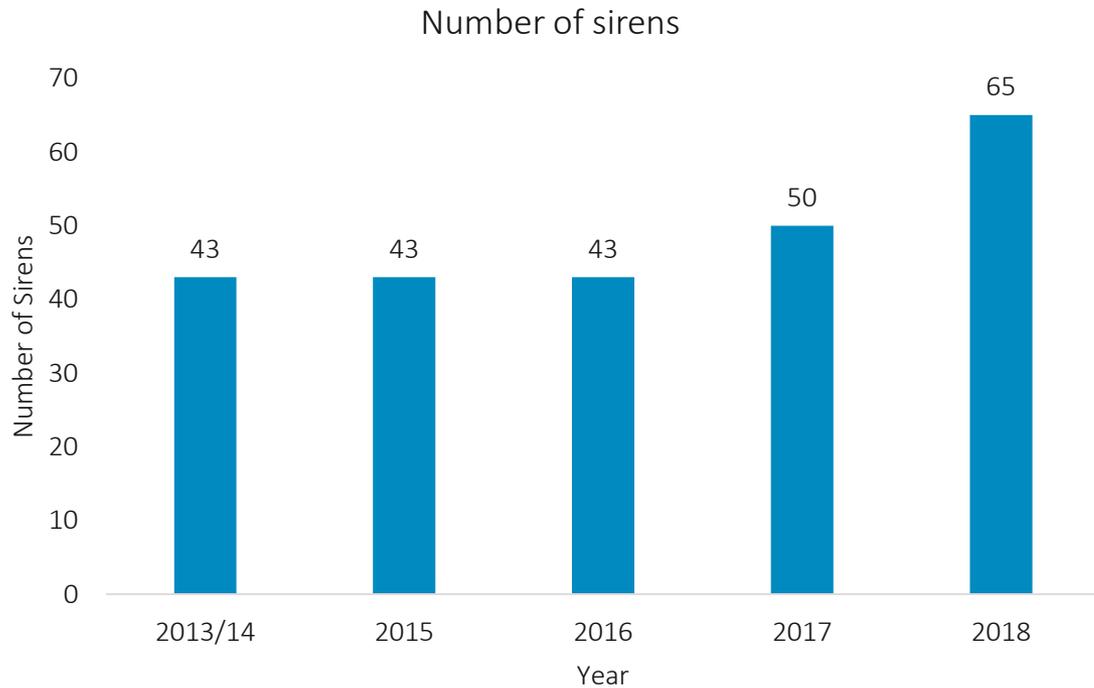
Action planned for 2018

- Build, implement and document the department’s six key program areas that will lead to accreditation, if sought, under national standards, by the end of 2019.
- Complete 23 projects to move the department closer to accreditable status.



Program Area	Status
Program Management	Green
Planning	Yellow
Implementation	Yellow
Training and Education	Yellow
Testing and Exercises	Yellow
Program Maintenance and Improvement	Yellow
17 out of 30 individual projects (57%) were completed that account for the status of these six key program areas.	

Additional data: Minneapolis Siren Coverage (1 of 2)



In 2013, the Outdoor Siren Project replaced 31 existing sirens with new sirens that have battery back-up power supplies. Twelve new siren locations were added to the 31 existing locations to ensure that the sound coverage meets 90% of the FEMA’s guideline in the City’s residential area. While this was a great start to increasing the City’s warning siren capability, we still had gap coverage issues in some of our neighborhoods including underserved areas. To meet 90% of FEMA’s guideline of siren coverage for residential area, the City implemented a two-phase Siren Project. Siren Project Phase I objective was to meet 90% of FEMA’s guideline of siren coverage in the residential area. Phase II objective was to install sirens in the downtown area to further enhance sound coverage within the City limits. In 2017, Phase II began in 2017 on the Downtown Area project with additional sirens and is expected to be completed in April 2018.

[See next page for maps](#)

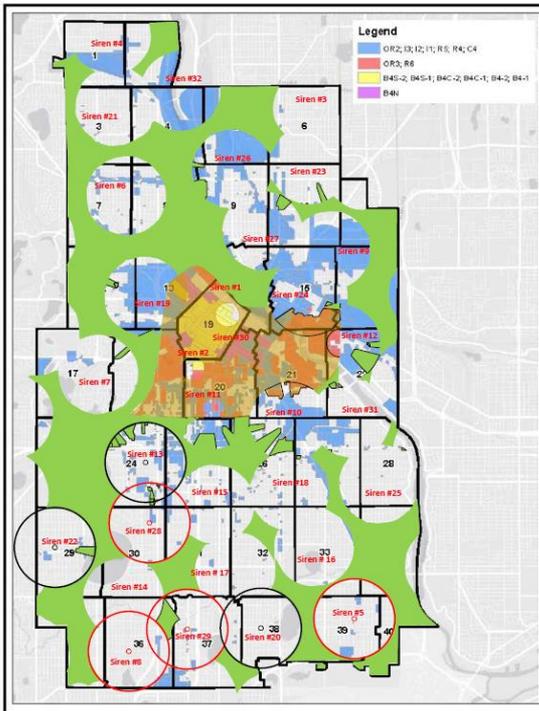
Additional data: Minneapolis Siren Coverage (2 of 2)

Below is an illustration of the siren sound coverage prior to and after the Siren Project launch in 2013.

Green Areas = not meeting FEMA sound guideline

Brown Area = Downtown Area

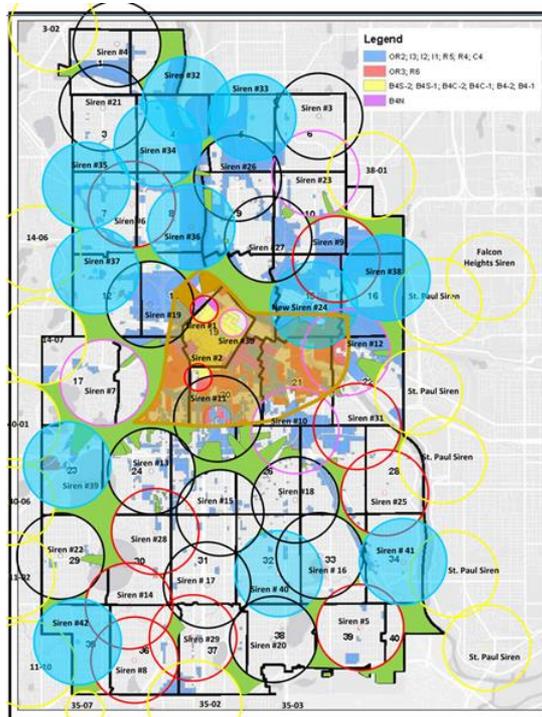
72% Siren Coverage (prior to 2013)



Dark Blue Areas = meeting FEMA sound guideline

Brown Area = Downtown Area

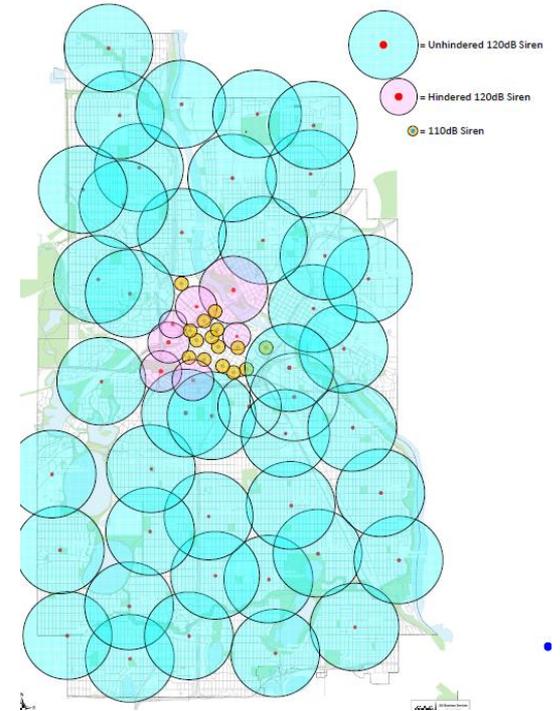
90% Siren Coverage (after 2013)



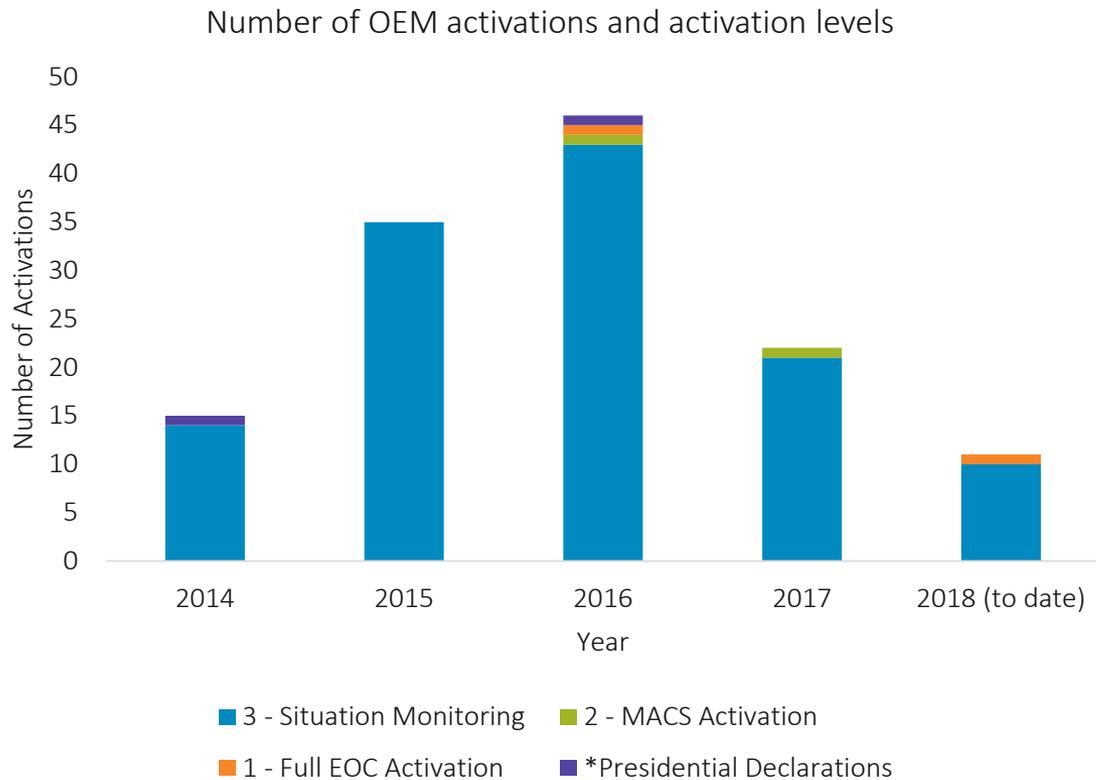
Light Blue Areas = meeting FEMA sound guideline

Purple Area = Downtown Area

90% Residential Area Siren Coverage plus Downtown Area (2017-2018)



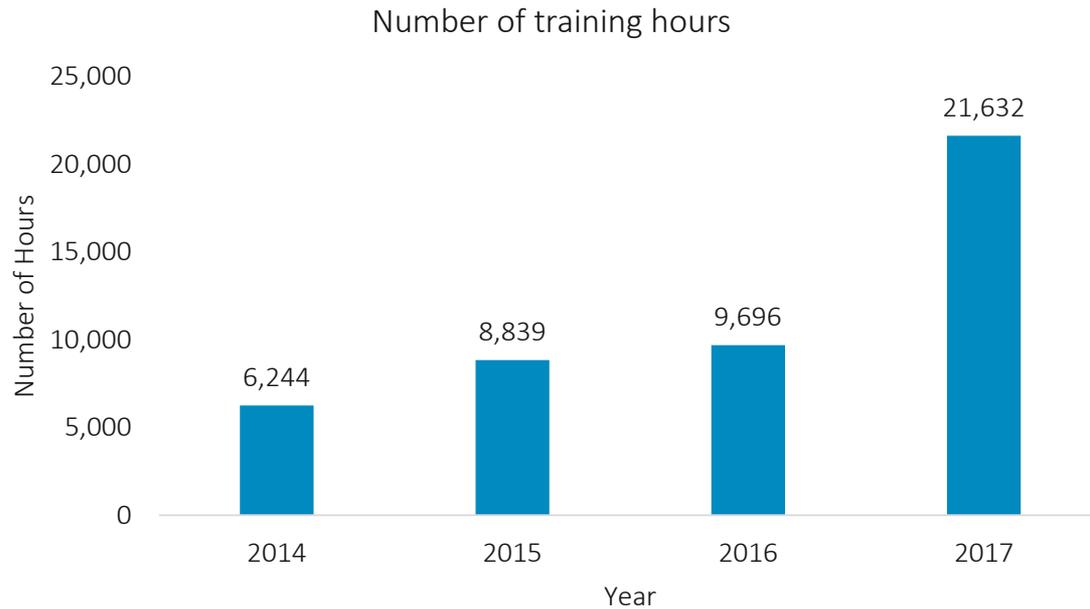
Additional data: OEM Activation Levels



In 2014, OEM implemented a Watch Officer Program that provides 24/7 situation monitoring coverage for the City. The situation monitoring system involves an incident complexity level matrix based on triggers that help determine the appropriate activation level for events. Levels 3, 2 and 1 require scalable levels of increased monitoring and activation.

*Presidential declarations require the Governor to submit a request to the President to receive assistance after significant damage due to a major disaster or catastrophic incident occurs that exceeds the state's capability to respond. Eligibility for assistance involves a damage assessment process that affected cities are required to perform in order to receive financial reimbursement of damages. In addition, the affected cities need to document all financial costs and losses incurred from the disaster. The City has been involved in two Presidential Declarations due to major storms that required extensive coordination and support from several City departments to participate in the declaration process.

Additional data: Training hours



OEM has hosted and/or coordinated numerous training courses for City personnel and local, county and state organizations, private and non-profit sector organizations. Many of the training courses are prerequisites for participants to understand the Federal Emergency Management Agency (FEMA) Incident Command System in order to prepare for, mitigate against, respond to and recover from notice and no-notice events such as natural disasters and planned events. In 2017, there was a significant uptick in training hours due to the complex planning preparations for the Super Bowl.