

Disaster
Recovery
Center

North Minneapolis
Tornado

A Disaster Recovery Center is now open to provide services and resources to residents affected by the tornado that struck the North Side on May 22.

Disaster Recovery Center

Farview Recreation Center

621 29th Ave. N.

Hours: Wednesday to Friday, May 25-27, 9 a.m. to 7 p.m.

Saturday to Monday, May 28-30, 9 a.m. to 4 p.m.

Tuesday, May 31, noon to 8 p.m.

Call 311 for hours after May 31

The center offers residents assistance and resources they need to make it through this difficult time. Some of the services include:

- Providing basic supplies, which may include tarps, toiletries, flashlights, batteries, diapers, etc.
- Help with food support, applying for temporary shelter or applying for any general public assistance programs
- Behavioral health services and counseling
- Prescription/medication replacement assistance
- Clothing vouchers for use at an off-site location
- Help with public schools needs and questions
- On-site child care for people who are using the center's services

Interpreter services are available at the center.

For more information on the Disaster Recovery Center or to learn how to access services, call 311 or visit the City's website at www.ci.minneapolis.mn.us.

Getting there: The center is located at Farview Recreation Center at Lyndale and 29th avenues North. The center is served directly by bus route 22B, and routes 5M and 5L stop within a few blocks. For bus information, visit www.metrotransit.org or call (612) 373-3333.

Disaster Recovery Center services are provided by:
City of Minneapolis • Hennepin County • The Salvation Army • Lutheran Social Services •
Minneapolis Public Schools • Minneapolis Park and Recreation Board • Red Cross •
Minnesota Voluntary Organizations Active in Disaster

If you can't make it to the Disaster Recovery Center, here are other ways to get services.

- **Immediate food assistance.**
 - Prayer Center - 821½ W. Broadway Ave., (612) 522-3015, **call first**
 - NorthPoint - 1315 Penn Ave. N., (612) 543-2500, open 9 a.m. to 3:30 p.m.
 - Salvation Army - 2024 Lyndale Ave. N., (612) 522-6581, 8 a.m. to noon and 1 p.m. to 4 p.m.
 - Salvation Army Mobile Truck, 2202 W. Broadway Ave.
- **Food support (food stamps).** Apply at Century Plaza, 330 S. 12th St. (near the Convention Center downtown).
- **If your electricity is out,** call Xcel Energy at 1-800-895-1999.
- **Emergency shelter.** Apply at Century Plaza, 330 S. 12th St. (near the Convention Center downtown).
- **Emergency shelter; food, health and mental health services; relief supplies.** Call American Red Cross at (612) 871-7676, 24 hours a day, 7 days a week.
- **Clothing vouchers.** Salvation Army, call (612) 522-6581.
- **Medical care including prescriptions.** NorthPoint Health & Wellness Center, 1313 Penn Ave. N., (612) 543-2500 and the Neighborhood Health Source - Fremont Clinic, (612) 588-9411.
- **Resources for homeowners.** If you have questions about your homeowner's insurance and property rehab related to the storm damage, contact your insurance company or these local organizations:
 - Center for Energy & Environment, (612) 335-5884
 - Housing Resource Center North, (612) 588-3033
 - Neighborhood Housing Services of Minneapolis, (612) 521-3581
- **Short-term kenneling for pets for residents affected by the tornado.** Call 311 (612-673-3000).
- **Tree cleanup**
 - The Park Board will remove all boulevard trees that fell in the tornado, including those that fell onto private property.
 - Public Works and Park Board crews are collecting large tree debris that property owners put on the boulevard May 25 through June 10 for properties in the city west of Interstate 94 and north of Highway 55 (Olson Memorial Highway).
- Make sure your tree service contractor is licensed in Minneapolis. Visit www.ci.minneapolis.mn.us/business-licensing/treeservice.asp or call 311.
- Make sure your building contractor is licensed in Minnesota. Visit <https://secure.doli.state.mn.us/licensing/licensing.aspx>.

IF YOU HAVE QUESTIONS ABOUT HOW TO GET SERVICES, call 311 and check for updates on the City's website at www.ci.minneapolis.mn.us.

IF YOU NEED THIS MATERIAL IN AN ALTERNATIVE FORMAT please call Ahmed Muhumud at (612) 673-2162 or email Ahmed.Muhumud@ci.minneapolis.mn.us. Deaf and hard-of-hearing people may use a relay service to call 311 agents at (612) 673-3000. TTY users may call (612) 673-2157 or (612) 673-2626.

IF YOU NEED THIS MATERIAL TRANSLATED. **Hmong** - Ceeb toom. Yog koj xav tau kev pab txhais cov xov no rau koj dawb, hu (612) 673-2800. **Spanish** - Atención. Si desea recibir asistencia gratuita para traducir esta información, llama (612) 673-2700. **Somali** - Ogow. Haddii aad dooneyso in lagaa kaalmeeyo tarjamadda macluumaadkani oo lacag la' aan wac (612) 673-3500.