

CITY OF MINNEAPOLIS

and

**American Federation of State, County, and
Municipal Employees, District Council No. 5,
Local Union No. 9, AFL-CIO (General Clerical
and Technical Bargaining Unit)**

LETTER OF AGREEMENT

Whereas, the City of Minneapolis (hereinafter, "City") and the American Federation of State, County, and Municipal Employees, District Council No. 5, Local Union No. 9, AFL-CIO (General Clerical and Technical Bargaining Unit) (hereinafter, "Union") are parties to a collective bargaining agreement; and

Whereas, a classification study has been conducted that resulted in the creation of the new classification of Information Technology (IT) Service Desk Agent I; and

Whereas, the classification of Information Technology (IT) Service Desk Agent I has been evaluated at 265 total points, assigned to Civil Service Grade 5 of the Attendant and Custodial Promotional Line. The job is FLSA non-exempt.; and

Now, therefore, be it resolved that:

1. The classification of Information Technology (IT) Service Desk Agent I, grade 5 with 265 total points, shall be recognized by the parties for which the Union is the sole and exclusive certified collective bargaining representative; and
2. The following hourly wage rates have been negotiated for Information Technology (IT) Service Desk Agent I effective January 12, 2015. (This job will be eligible for the negotiated ATB increase for the Union later in 2015):

Job Title	OTC	Step 1	Step 2	Step 3	Step 4	Step 5	Step 6	Step 7
<u>Information Technology (IT) Service Desk Agent I</u>	2	17.986	18.933	19.930	20.979	22.084	23.246	25.377

3. This letter represents the full and complete agreement in regards to this matter.

For the City:

By:  PF
Timothy Giles, Director, Employee Services

Dated: 1/30/15

For the Union:

By: 
Sarah Maxwell, President

Dated: 1/29/15

cc: Gina Filigenzi, Manager IT
Lisa Westman, Human Resources;
Barbara Payton & Crystal DeJarlais, HRIS (CAF 130);
Mike Hebner, Classifications,
Lisa Brown, Central Payroll