Solid Waste & Recycling Graffiti Summary
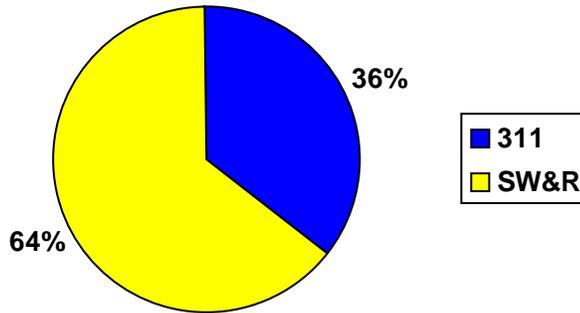
5/1/2010 through 5/31/2010

During this time period Solid Waste & Recycling processed 724 graffiti cases.
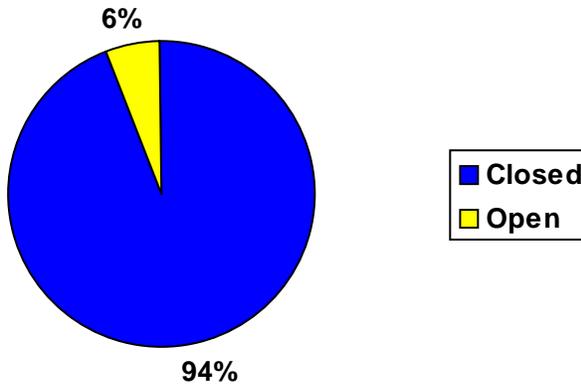
Graffiti Initial Case Entry

36%

64%

■ 311
□ SW&R

Name	Number of Cases
311	258
SW&R	466

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed

6%

■ Closed
□ Open

94%
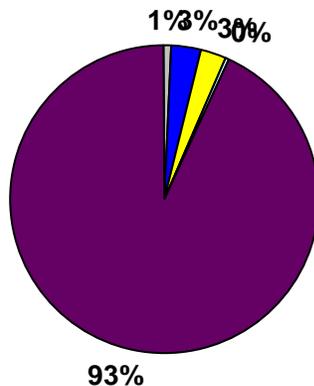
Status	Count
Closed	681
Open	43

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

Abatement Summary:

Abatements

1% 3% 3% 0%

93%

Agency Name	Count	% of Total
SWR - Clean City	390	93.08%
PW - Bridge	13	3.10%
PW - Traffic	12	2.86%
Other	3	0.72%
Sani-Masters	1	0.24%

Graffiti Type Summary:

Graffiti Type Summary

17%

16%

1%

0%

6%

1%

59%

Legend:
- ☐ Gang
- ☐ Obscene
- ☐ Political
- ☐ Snipe
- ☐ Tagger
- ☐ Undecipherable
- ☐ Unknown
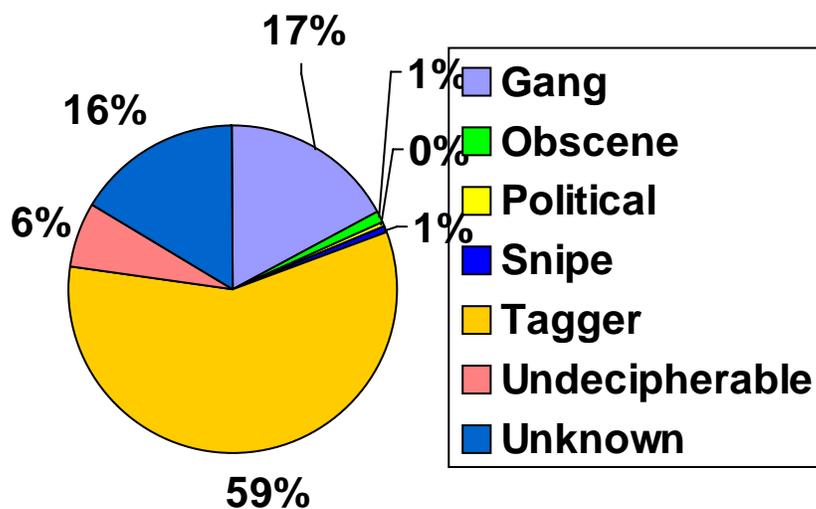
Type	Case Count
Gang	125
Obscene	8
Political	3
Snipe	5
Tagger	419
Undecipherable	45
Unknown	119
Total	724

Property Type for All Cases:

Public or Private Property

3%

41%

56%

- ■ Private
- ■ Public
- ■ Unknown
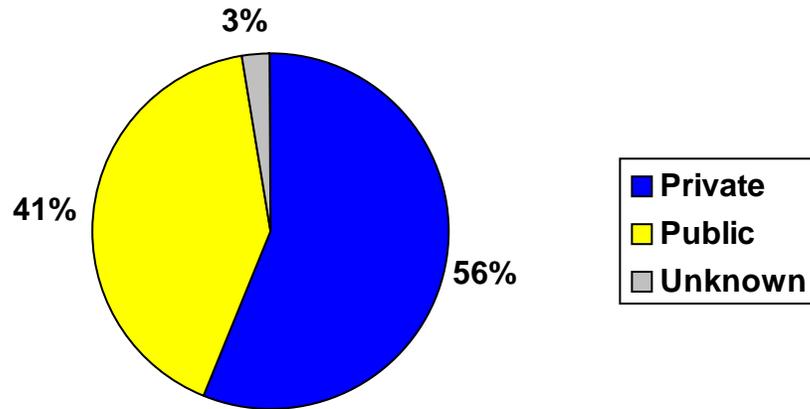
Property	Count
Private	407
Public	298
Unknown	19

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	92	1
Photo Taken	343	3
Updated/Notice Sent	304	5
Letter Sent	83	4
Compliance Check	170	12
Normal Abatement	233	9
Blitz Abatement	186	**N/A**

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	**Closed**
* No Resolution Code	39	68
Abated	2	417
Already Removed	2	167
graffitiduplicate	0	3
graffitiunenforceable	0	10
Not Found	0	16

Total	43	681
Grand Total	**724**	

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	1	0	1
Burlington Northern/Santa Fe	0	1	1
CBS Outdoor, Inc.	0	4	4
Inspections	0	2	2
Metro Transit	0	4	4
Minneapolis Park Board	1	5	6
Minneapolis Public Schools	0	2	2
Minnesota Commercial Railway Company	0	1	1
MNDOT	1	1	2
PW - Bridge	1	19	20
PW - Solid Waste and Recycling	38	538	576
PW - Traffic	0	18	18
Randy's Sanitation	0	1	1
Sani-Masters	0	1	1
U.S. Bench Company	0	2	2
Univeral Outdoor Advertising	0	1	1
Unknown	1	80	81
Waste Management	0	1	1
Total	43	681	**724**

Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Neighborhood	Open	Closed
Whittier	7	41
Jordan	4	23
Phillips West	4	11
Prospect Park - East River	3	38
Central	2	39
Downtown West	2	2
Neighborhood Data Missin	2	15
Powderhorn Park	2	32
North Loop	1	2
Northeast Park	1	1

Top 10 Number of Closed Cases

Neighborhood	Closed	Open
East Phillips	56	1
Whittier	41	7
Central	39	2
Prospect Park - East River	38	3
Powderhorn Park	32	2
Lowry Hill East	30	1
Como	30	0
Marcy Holmes	24	1
Jordan	23	4
Howe	16	1

Top 10 Number of Total Cases

Neighborhood	Cases
East Phillips	57
Whittier	48
Prospect Park - East River	41
Central	41
Powderhorn Park	34
Lowry Hill East	31
Como	30
Jordan	27
Marcy Holmes	25
Howe	17

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Snipe	Obscene	Unknown	Total
Audubon Park	2	2	0	0	2	8
Bancroft	2	0	0	0	0	3
Beltrami	1	0	0	0	0	1
Bottineau	1	1	0	0	0	2
Bryant	2	0	0	0	0	2
Bryn - Mawr	0	1	0	0	0	1
Camden Industrial	0	0	0	0	1	1
CARAG	9	0	1	0	2	13
Cedar Riverside	14	0	0	0	0	15
Central	27	10	0	0	2	41
Cleveland	8	0	0	0	4	14
Columbia Park	1	1	0	0	1	3
Como	28	0	0	0	1	30
Cooper	4	0	0	0	1	5
Corcoran	7	0	0	0	3	11
Downtown East	2	0	0	0	0	3
Downtown West	3	0	0	0	1	4
East Harriet	3	0	0	0	3	8
East Isles	3	0	0	0	0	3
East Phillips	17	29	0	1	4	57
ECCO	5	0	1	0	0	6
Elliot Park	2	0	0	0	1	3
Ericsson	1	0	0	0	0	1
Field	3	0	0	0	0	3
Folwell	1	8	0	2	2	15
Hawthorne	1	1	0	0	1	3
Holland	2	0	0	0	2	4
Howe	8	0	0	1	2	17
Jordan	8	9	0	2	2	27
Keewaydin	1	0	0	0	0	1
Kenny	1	0	0	0	0	1
Kenwood	0	0	0	0	1	1
King Field	7	1	0	0	4	14

Lind - Bohanon	0	0	0	0	1	1
Linden Hills	1	0	0	0	0	1
Logan Park	8	0	0	0	1	9
Longfellow	9	3	0	0	1	13
Loring Park	13	0	0	0	0	14
Lowry Hill	2	0	0	0	3	5
Lowry Hill East	25	0	0	0	4	31
Lyndale	9	0	0	0	1	10
Lynnhurst	2	0	0	0	2	7
Marcy Holmes	21	1	0	0	3	25
McKinley	0	3	0	0	0	4
Mid - City Industrial	0	0	0	0	0	1
Midtown Phillips	11	1	0	0	0	12
Minnehaha	4	0	0	0	3	7
Morris Park	1	0	0	0	0	1
Near - North	1	1	0	0	0	2
Neighborhood Data Missing	7	4	0	0	6	17
Nicollet Island - East Bank	2	0	0	0	0	2
North Loop	1	0	0	0	2	3
Northeast Park	1	0	0	0	0	2
Northrop	3	0	0	0	1	4
Phillips West	13	0	0	0	2	15
Powderhorn Park	13	17	0	0	0	34
Prospect Park - East River	28	0	3	0	6	41
Regina	0	6	0	0	1	7
Seward	5	0	0	0	4	9
Sheridan	1	0	0	0	0	1
St. Anthony East	9	0	0	0	0	9
St. Anthony West	2	0	0	0	0	2
Standish	0	9	0	0	2	15
Steven's Square - Loring H	4	0	0	0	3	7
Tangletown	1	0	0	0	2	3
University of Minnesota	3	0	0	0	2	5
Ventura Village	4	0	0	1	1	6
Victory	0	0	0	0	1	1

Waite Park	1	0	0	1	0	2
Webber - Camden	3	4	0	0	0	8
Whittier	33	7	0	0	5	48
Willard - Hay	1	6	0	0	2	16
Windom	2	0	0	0	0	2
Windom Park	1	0	0	0	0	1