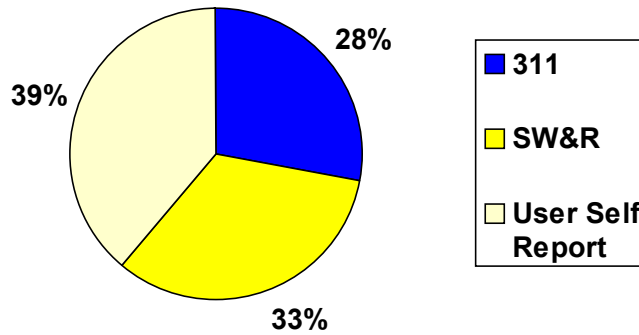




Solid Waste & Recycling Graffiti Summary
1/1/2016 through 12/31/2016

During this time period Solid Waste & Recycling processed 8059 graffiti cases.

Graffiti Initial Case Entry

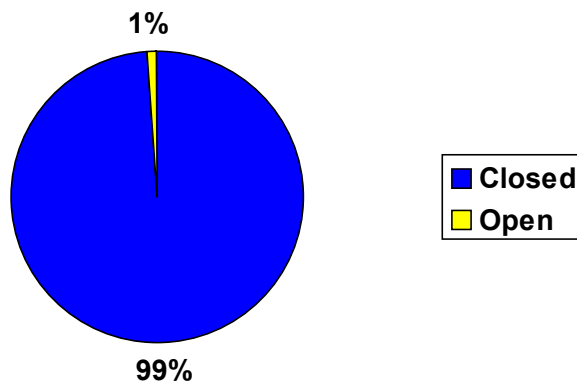


Name	Number of Cases
311	2265
SW&R	2655
User Self Report	3139

Solid Waste and Recycling enters initial graffiti cases into 311 when graffiti is directly reported to the Clean City office by citizens or by crews.

Status Summary:

Open or Closed



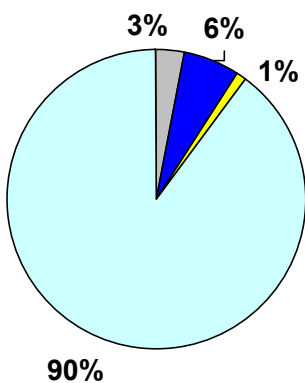
Status	Count
Closed	7977
Open	82

Open cases are awaiting abatement information from the responsible party.

Cases are closed when the responsible party reports that the graffiti has been abated, was not found, was found already cleaned by the property owner or is a duplication of an existing case.

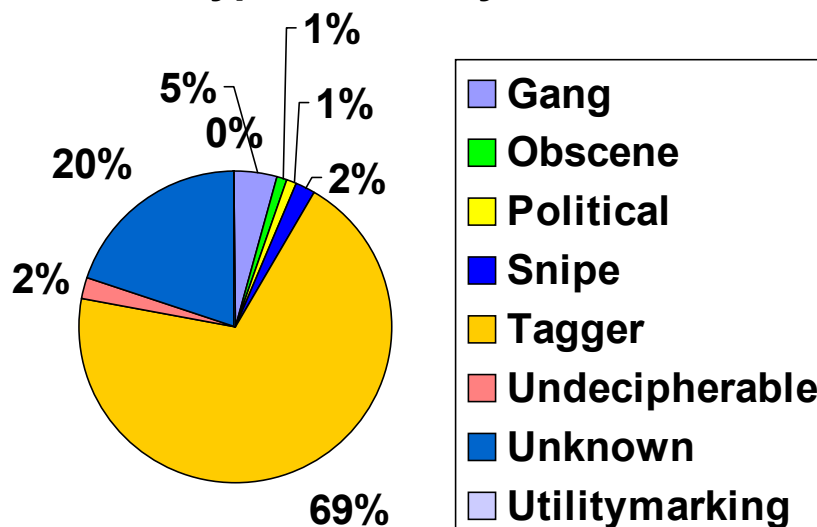
Abatement Summary:

Abatements



Agency Name	Count	% of Total
SWR - Clean City	3986	89.86%
PW - Bridge	271	6.11%
Other	133	3.00%
PW - Traffic	46	1.04%

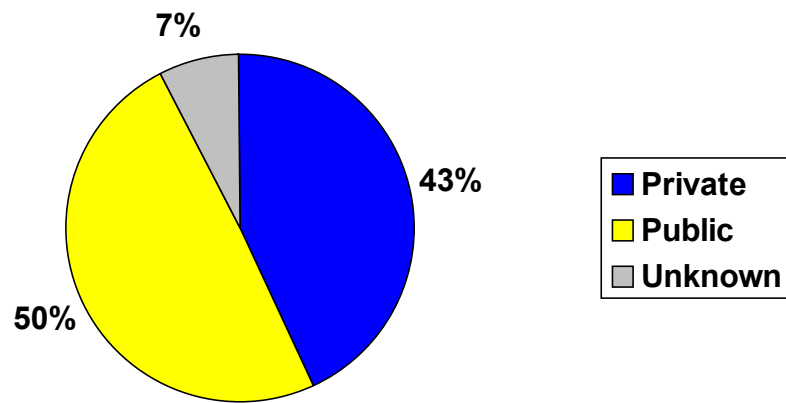
Graffiti Type Summary



Type	Case Count
Gang	363
Obscene	85
Political	82
Snipe	172
Tagger	5574
Indecipherable	173
Unknown	1607
Utilitymarking	3
Total	8059

Property Type for All Cases:

Public or Private Property



Property	Count
Private	3477
Public	3985
Unknown	597

Task Summary:

Task	Count	Avg # of Days to Complete
Request Approved	2069	2
Photo Taken	4331	7
Updated/Notice Sent	4173	9
Letter Sent	841	6
Compliance Check	1484	14
Normal Abatement	2811	8
Blitz Abatement	1625	N/A

Not all graffiti cases will have all the above 311 tasks applied to them. Tasks assigned to a case vary depending on the case details.

Graffiti Task Definitions:

Request Approved	The information contained in the initial report has been reviewed and approved. This task generates the first work order.
Photo Taken	Acceptable photographs of the graffiti have been taken.
Updated/Notice Sent	All information necessary has been gathered to investigate the graffiti and enforce its removal.
Letter Sent	Generates the enforcement letter giving the property owner 10 days to abate the graffiti.
Compliance Check	Issues a work order to Clean City crews to verify if the property owner has complied with the graffiti enforcement letter.
Normal Abatement	Abatement order order was issued to a Clean City crew. The crew has abated the graffiti.
Blitz Abatement	Being proactive, Clean City crew abates graffiti without a work order. Typically these abatements are done on public property.

Resolution Counts:

311 Resolution Codes	Graffiti Status	
	Open	Closed
* No Resolution Code	82	1497
Abated	0	4437
Already Removed	0	1882
graffitiduplicate	0	22
graffitiunenforceable	0	48
Not Found	0	91
Total	82	7977

Grand Total 8059

*No Resolution cases which are OPEN are awaiting abatement information from the responsible party.

No Resolution cases which are CLOSED are either duplicate reports, or information gathered for the case was lacking data required for processing. Required data would include a valid location, or what object the graffiti is on.

Agency Counts:

Agency	Graffiti Status		
	Open	Closed	Total
No Agency Assigned	0	28	28
Allied Waste	0	12	12
Aspen	0	6	6
Burlington Northern/Santa Fe	0	2	2
CP Rail	0	2	2
CPED	0	8	8
Dick's Sanitation	0	6	6
Hennepin County Maintenance Division	0	8	8
Hwy Tech	0	1	1
Inspections	0	20	20
LRT	0	21	21
Metro Transit	0	38	38
Minneapolis Park Board	1	133	134
Minneapolis Property Services	0	15	15
Minneapolis Public Schools	0	8	8
Minnesota Commercial Railway Company	0	1	1
MJV Services	0	567	567
MNDOT	0	42	42
MPLS Library	0	1	1
Public Works - Streets	0	6	6
PW - Bridge	0	413	413
PW - Solid Waste and Recycling	80	5207	5287
PW - Traffic	0	81	81
Randy's Sanitation	0	4	4
U.S. Bench Company	0	48	48
Universal Outdoor Advertising	0	11	11
Unknown	1	1273	1274
Waste Management	0	15	15

Total	82	7977	8059
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Top 10 Count of Graffiti Cases by Neighborhood:

Top 10 Number of Open Cases

Top 10 Number of Closed Cases

Neighborhood	Open	Closed
Como	6	214
Whittier	6	579
Bottineau	5	81
Loring Park	5	259
Lowry Hill East	5	260
Corcoran	4	141
Marcy Holmes	4	476
Near - North	4	84
North Loop	4	154
Ventura Village	3	87

Neighborhood	Closed	Open
Whittier	579	6
Marcy Holmes	476	4
Steven's Square - Loring	319	2
Powderhorn Park	294	3
Cedar Riverside	289	0
Lowry Hill East	260	5
Loring Park	259	5
Central	249	2
Holland	233	0
Seward	227	1

Top 10 Number of Total Cases

Neighborhood	Cases
Whittier	585
Marcy Holmes	480
Steven's Square - Loring	321
Powderhorn Park	297
Cedar Riverside	289
Lowry Hill East	265
Loring Park	264
Central	251
Holland	233
Seward	228

Graffiti Cases by Neighborhood:

Neighborhood	Tagger	Gang	Obscene	Unknown	Other	Total
Armatage	4	0	1	5	1	11
Audubon Park	7	8	0	4	0	19
Bancroft	22	5	0	4	1	32
Beltrami	37	1	1	17	0	56
Bottineau	70	0	1	10	5	86
Bryant	27	22	1	15	2	67
Bryn - Mawr	15	0	1	10	1	27
Camden Industrial	13	0	0	3	0	16
CARAG	53	0	1	15	6	75
Cedar - Isles - Dean	10	0	0	8	2	20
Cedar Riverside	218	0	3	42	26	289
Central	146	57	1	32	15	251
Cleveland	2	0	1	0	1	4
Columbia Park	13	1	2	3	2	21
Como	167	0	1	40	12	220
Cooper	53	1	3	25	3	85
Corcoran	97	17	0	20	11	145
Diamond Lake	11	0	1	4	1	17
Downtown East	48	0	1	7	5	61
Downtown West	68	1	0	20	10	99
East Harriet	47	0	0	17	9	73
East Isles	24	1	1	9	3	38
East Phillips	117	24	1	31	10	183
ECCO	16	0	0	3	2	21
Elliot Park	67	0	1	10	8	86
Ericsson	38	0	0	15	2	55
Field	19	2	0	14	1	36
Folwell	11	2	3	8	1	25
Fulton	4	0	3	2	4	13
Hale	6	0	0	4	1	11
Harrison	10	1	0	1	1	13
Hawthorne	49	3	1	0	6	59
Hiawatha	91	0	2	16	5	114

Holland	169	5	0	50	9	233
Howe	62	2	3	19	9	95
Jordan	13	4	3	11	3	34
Keewaydin	43	0	0	14	6	63
Kenny	3	0	1	2	0	6
Kenwood	9	0	0	10	1	20
King Field	55	3	1	19	10	88
Lind - Bohanon	9	0	1	2	1	13
Linden Hills	17	0	0	14	5	36
Logan Park	131	2	1	29	15	178
Longfellow	126	3	3	47	8	187
Loring Park	220	0	1	29	14	264
Lowry Hill	52	1	0	2	0	55
Lowry Hill East	211	0	3	37	14	265
Lyndale	69	9	1	29	7	115
Lynnhurst	17	0	0	7	2	26
Marcy Holmes	390	1	1	56	32	480
Marshall Terrace	31	0	0	6	4	41
McKinley	12	1	1	4	5	23
Mid - City Industrial	17	0	0	8	1	26
Midtown Phillips	71	58	6	26	9	170
Minnehaha	57	1	1	22	3	84
Morris Park	3	1	0	2	0	6
Near - North	66	0	0	14	8	88
Neighborhood Data Missing	67	1	1	17	3	89
Nicollet Island - East Bank	102	2	1	28	12	145
North Loop	115	1	2	36	4	158
Northeast Park	17	0	0	5	0	22
Northrop	15	0	2	11	4	32
Page	5	0	0	0	1	6
Phillips West	71	11	0	28	10	120
Powderhorn Park	132	78	5	66	16	297
Prospect Park - East River	144	0	1	26	14	185
Regina	15	2	0	14	5	36
Seward	188	0	3	26	11	228

Sheridan	94	1	0	13	17	125
Shingle Creek	1	0	1	3	1	6
St. Anthony East	39	0	0	7	2	48
St. Anthony West	84	0	0	3	6	93
Standish	90	2	1	39	3	135
Steven's Square - Loring H	214	0	3	79	25	321
Sumner - Glenwood	4	2	0	3	0	9
Tangletown	39	1	0	52	4	96
University of Minnesota	99	0	0	23	8	130
Ventura Village	67	2	2	14	5	90
Victory	0	0	0	8	1	9
Waite Park	2	0	0	2	3	7
Webber - Camden	33	6	0	17	5	61
Wenonah	21	2	0	2	0	25
West Calhoun	0	0	0	1	0	1
Whittier	448	10	4	93	30	585
Willard - Hay	10	2	1	8	4	25
Windom	12	2	0	6	5	25
Windom Park	13	1	0	11	1	26