

Community Safety Ambassadors

Survey Impact Summary Report – July 2026

1. Purpose

- This report summarizes the findings from the Community Safety Ambassadors from the month of June as part of ongoing efforts to track community needs, service utilization, and violence prevention trends over time.

2. Survey Overview

- Time Period: 07/01/2026 – 07/31/2026
- Total Number of Responses: 1,908
 - Encounter Types
 - Dispatch¹: 9
 - Field Encounter: 1,899
- Total Number of Interactions: 3,202

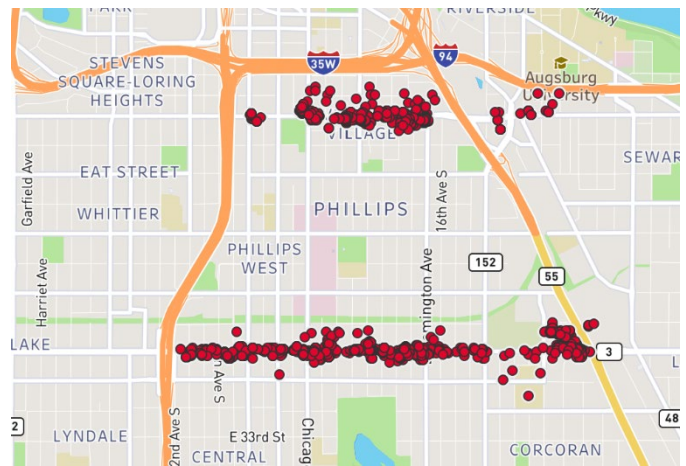
3. Key Findings

- Locations served:
 - *East Lake St. Cultural District*
 - 890 Incidents
 - *Franklin Ave Cultural District*
 - 1,018 Incidents
- Incident Types / Outcomes:
 - Neighborhood support was the most common incident type (1,888 out of 1,908 responses)
 - Within neighborhood support, the most frequent action taken is business checks (1,655)
 - The next most common action was wellness checks (26 out of 1,908)
 - The most common outcomes were associated with neighborhood support incidents.
 - Checking in with the neighborhood and engaging with merchants accounted for (1,661 out of 1,908 outcomes)
 - Other trends:
 - Referrals to shelter: 11
 - Number of safety escorts: 4
 - Sharing outreach materials: 132
 - Facilitating 911 calls: 5
 - Facilitating 311 calls: 2

¹ Dispatch services active as of Jan 2026

4. Insights [Written Key Findings]

- The activity in July was somewhat lower than the previous months with 1,908 responses and 3,202 documented community interactions. Nearly all responses were field encounters with 1,899 recorded and nine responses being from dispatch. Activity was higher in Franklin Ave (1,018 incidents) than in East Lake St (890 incidents) marking a shift from earlier patterns where East Lake St had more activity. Neighborhood support continued to make up nearly all responses for incident types, accounting for 1,888 of 1,908 incidents. Business checks remained the most common action taken (1,655) followed by wellness checks (26). The most common outcome was checking in with the neighborhood and engaging with merchants, which accounted for 1,661 responses. Other activities included 11 shelter referrals, four safety escorts, 132 instances of sharing outreach material, five facilitated 911 calls and two facilitated 311 calls. Additionally, incident notes provided further context on the range of situations encountered during the month. Ambassadors noted conducting wellness checks with individuals sleeping outdoors and requesting emergency assistance for community members experiencing medical emergencies. Their notes also described de-escalating tense situations, including following traffic accidents while waiting for police to arrive, and helping businesses report graffiti.



Map of reported incidents by approximate location, based on dispatch and survey data.

Actions Taken	
Count of Action(s) Taken	51
Count of Action(s) Taken - Crisis response & intervention	0
Count of Action(s) Taken - Neighborhood support	1,852
Count of Action(s) Taken - Safety and Wellness	5
Grand Total	1,908

Cultural District	Count of Incidences
East Lake St.	890
Franklin Ave.	1,018
Grand Total	1,908

	# of Interactions Recorded
July	3,202
Grand Total	3,202