

Community Safety Ambassadors

Survey Impact Summary Report – June 2026

1. Purpose

- This report summarizes the findings from the Community Safety Ambassadors from the month of June as part of ongoing efforts to track community needs, service utilization, and violence prevention trends over time.

2. Survey Overview

- Time Period: 06/01/2026 – 06/30/2026
- Total Number of Responses: 2,813
 - Encounter Types
 - Dispatch¹: 8
 - Field Encounter: 2,805
- Total Number of Interactions: 4,329

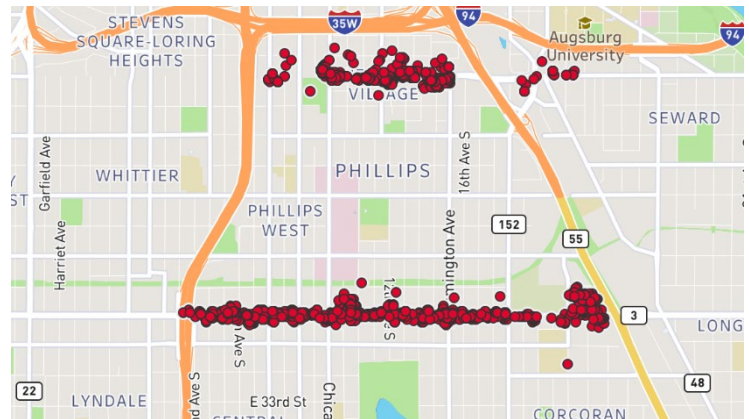
3. Key Findings

- Locations served:
 - *East Lake St. Cultural District*
 - 1,445 Incidents
 - *Franklin Ave Cultural District*
 - 1,368 Incidents
- Incident Types / Outcomes:
 - Neighborhood support was the most common incident type (2,770 out of 2,813 responses)
 - Within neighborhood support, the most frequent action taken is business checks (2,442)
 - The next most common action was wellness checks (42 out of 2,813)
 - The most common outcomes were associated with neighborhood support incidents.
 - Checking in with the neighborhood and engaging with merchants accounted for (2,451 out of 2,813 outcomes)
 - Other trends:
 - Referrals to shelter: 21
 - Number of safety escorts: 3
 - Shared outreach materials: 193
 - Facilitating 911 calls: 4
 - Facilitating 311 calls: 5

¹ Dispatch services active as of Jan 2026

4. Insights [Written Key Findings]

- Activity in June remained consistent with the levels observed in May, with ambassadors recording 2,813 responses and 4,329 community interactions. Of the total responses, eight were dispatch-initiated and 2,805 were field encounters. Activity was relatively balanced across service areas with 1,445 recorded incidents in East Lake St. and 1,368 in Franklin Ave. Neighborhood support continued to account for the vast majority of responses (2,770 of 2,813), reflecting the program's ongoing emphasis on proactive engagement throughout the service area. Business checks also remained the primary action taken accounting for 2,442 responses, followed by wellness checks (42). The most common outcome continued to be neighborhood check-ins and engagement with merchants, representing 2,451 responses. Additional trends included 21 shelter referrals, three safety escorts, 193 instances of outreach material distribution, four facilitated 911 calls and five facilitated 311 calls. Incident notes provided by ambassadors illustrated the range of support provided throughout the month, including de-escalating conflicts following traffic incidents, contracting first responders when community members appeared to need immediate support, and assisting businesses with documenting concerns. Ambassadors also conducted follow-up visits with businesses experiencing ongoing verbal aggression and trespass issues, connected community members with shelter, food, and identification resources, and coordinated language assistance for older adults in need. Other commonly documented activities included outreach to unhoused community members, escorting individuals to nearby shelters and food banks, and maintaining regular engagement with businesses and residents.



Map of reported incidents by approximate location, based on dispatch and survey data.

Actions Taken	
Count of Action(s) Taken	82
Count of Action(s) Taken - Crisis response & intervention	0
Count of Action(s) Taken - Neighborhood support	2,725
Count of Action(s) Taken - Safety and Wellness	6
Grand Total	2,813

Cultural District	Count of Incidences
East Lake St.	1,445
Franklin Ave.	1,368
Grand Total	2,813

	# of Interactions Recorded
June	4,329
Grand Total	4,329