Minneapolis Neighborhood Safety Department *(Former Office of Violence Prevention)*
250 S. Fourth St., Room 110
Minneapolis, MN 55415
TEL 612.673.2301
www.minneapolismn.gov

Community Safety Ambassadors

Survey Impact Summary Report – October 2026

1. Purpose

- This report summarizes the findings from the Community Safety Ambassadors from the month of October as part of ongoing efforts to track community needs, service utilization, and violence prevention trends over time.

2. Survey Overview

- Time Period: 10/01/2026 – 10/31/2026
- Total Number of Responses: 1,750
    - Encounter Types
        - Dispatch[1]: 4
        - Field Encounter: 1,746
- Total Number of Interactions: 2,862

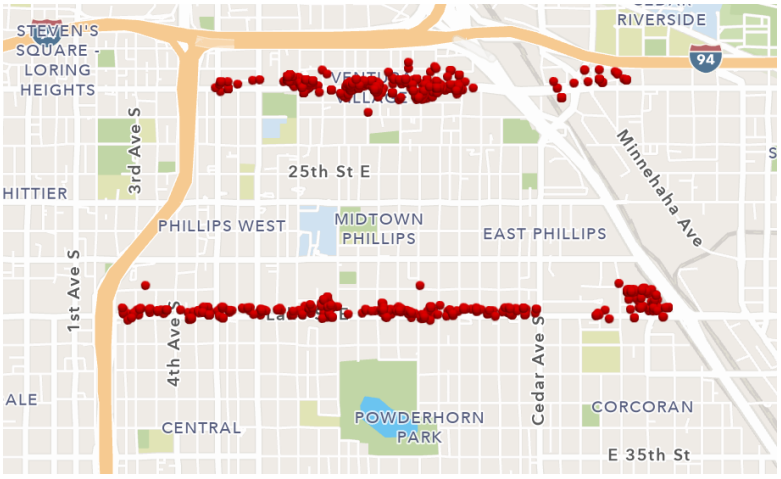
3. Key Findings

- Locations served:
    - *East Lake St. Cultural District*
        - 531 Incidents
    - *Franklin Ave Cultural District*
        - 1,219 Incidents
- Incident Types / Outcomes:
    - Community engagement and neighborhood support was the most common incident type (1,735 out of 1,750 responses)
        - Within neighborhood support, the most frequent action taken is business checks (1,452)
    - The next most common action was wellness checks (232 out of 1,750)
    - The most common outcomes were associated with neighborhood support incidents.
        - Checking in with the neighborhood and engaging with merchants accounted for (1,617 out of 1,750 outcomes)
    - Other trends:
        - Referrals to shelter: 3
        - Number of safety escorts: 11
        - Facilitating 911 calls: 9
        - Facilitating 311 calls: 3

[1] Dispatch services active as of Jan 2026

4. Insights [Written Key Findings]

- The month of October saw a decrease in reported activity, with 1,750 total responses and 2,862 documented community interactions. Of these responses, four were dispatch calls and 1,746 were field encounters. East Lake St accounted for 531 incidents, while Franklin Ave accounted for 1,219. This decrease may partly reflect the transition to a new incident reporting form, as ambassadors moved from the previous form to the updated system. During this time, the department was also bringing ambassadors in-house and onboarding new staff, with fewer ambassadors available during part of the transition. These changes may have affected the number of incidents documented during the month. Throughout October, neighborhood support remained the most common incident type, accounting for 1,735 of the 1750 responses. Business checks were the most frequent action taken within this category (1,452), followed by wellness checks (232). The most common documented outcome was checking in with the neighborhood and engaging with merchants, accounting for 1,617 responses. Other activities included three shelter referrals, 11 safety escorts, nine facilitated 911 calls and three facilitated 311 calls. Incident notes provided further information on the range of situations encountered. Ambassadors reported responding to medical emergencies, including calling 911 when a community member was found unconscious, and assisting with disturbances by requesting help from emergency responders. Other documented activities included reporting broken windows, sharing information with police following a hit-and-run, and supporting safety efforts by clearing the area when firefighters responded to a call. Ambassadors also conducted routine school zone safety patrols, during which they documented collecting discarded paraphernalia, waste, and interacting with parents and school staff. Incident notes also described a positive interaction and follow-up wellness check with a community member who was previously referred to a recovery program and was receiving treatment and housing support.



Map of reported incidents by approximate location, based on dispatch and survey data.

Cultural District	Count of Incidences
East Lake St.	531
Franklin Ave.	1,219
Grand Total	**1,750**

	# of Interactions Recorded
October	2,862
Grand Total	**2,862**